## **Lorraine Cordell**

From: complaints and information [complaints and information @enfield.gov.uk]

**Sent:** 11 July 2018 14:25

To: lorraine32@blueyonder.co.uk

Subject: Simon Cordell - assessment complaint [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine,

I am writing further to our recent telephone conversation about your sons mental health assessment.

I have been provided with the following comments from the team handling the case:

On 30th May 2018, the Court ordered the Claimant (Enfield Council) to appoint a consultant psychiatrist to assess whether Mr Cordell has capacity to litigate. Before we arranged the appointment with the consultant psychiatrist, we sought approval from Mr Cordell's solicitors who were provided with the consultant's details and CV. The consultant was an independent consultant. The court does not appoint assessors. The solicitors did not oppose the proposed appointment and their consent was sought at all times, we also agreed the appointment with them including dates and times.

I can confirm that two council officers attended Mr Cordell's flat with the Consultant Psychiatrist at 9.30am on Friday 6th July 2018 and waited while the consultant assessed Mr Cordell. It was necessary to send the officers to ensure that the consultant was not at risk. Previously, on 3 July 2018, a previous consultant had met with Mr Cordell on her own to carry out an assessment but did not feel safe and had to leave without completing the assessment. The council officers were not part of the assessment and only attended the appointment to ensure that the consultant was not at risk.

I do understand from our conversation that you intend to pursue this matter further via solicitors.

Kind regards,

Daniel Ellis Statutory Complaints Officer Complaints & Access to Information Team London Borough of Enfield

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Website: www.enfield.gov.uk Classification: OFFICIAL

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